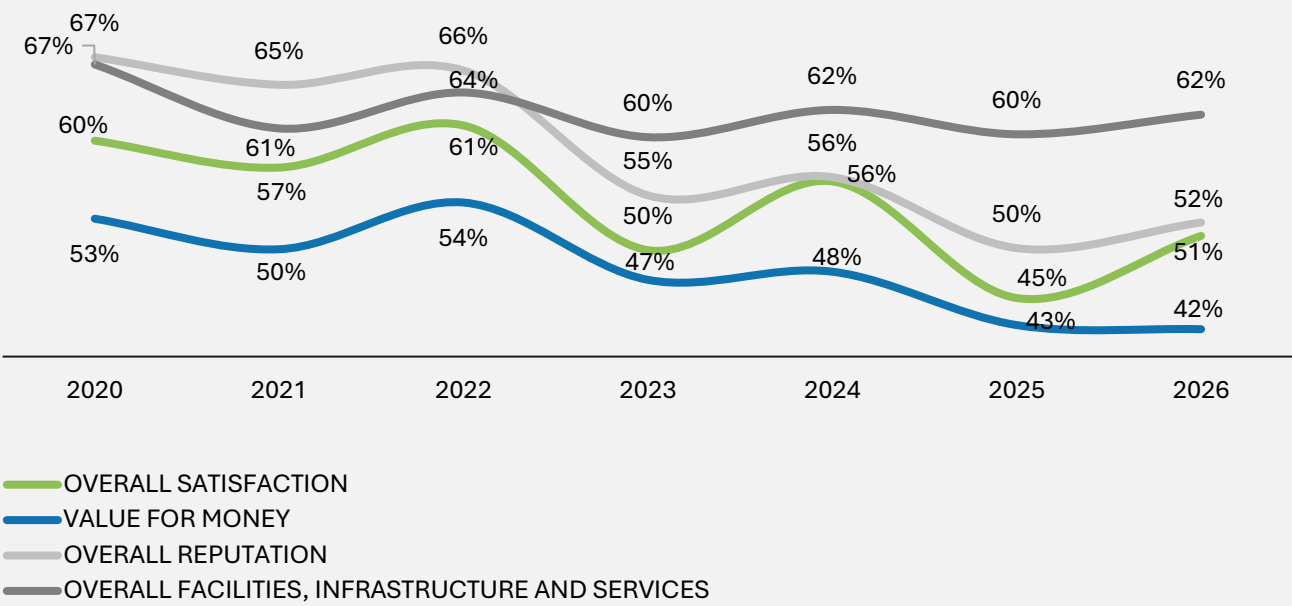


Summary of Key Performance Indicators

>>> TOC

OVERALL MEASURES



REPUTATION

SERVICES AND FACILITIES

